

COVID-19 Impact on Dental Practice Reopenings



Study Design

- ...○ Surveyed DentaQuest network of providers in August 2020
- ...○ Compared results with prior trends from May 2020



Results

- ...○ 94% of dental providers are open for most services, including routine care
- ...○ Dental providers continue to face financial and logistic challenges in:
 - Patient and revenue volumes
 - Fewer new patients
 - More patients with no insurance due to job loss and Medicaid cuts



Strategic Actions

- ...○ Telehealth
- ...○ Minimally invasive care
- ...○ Alternative payment models